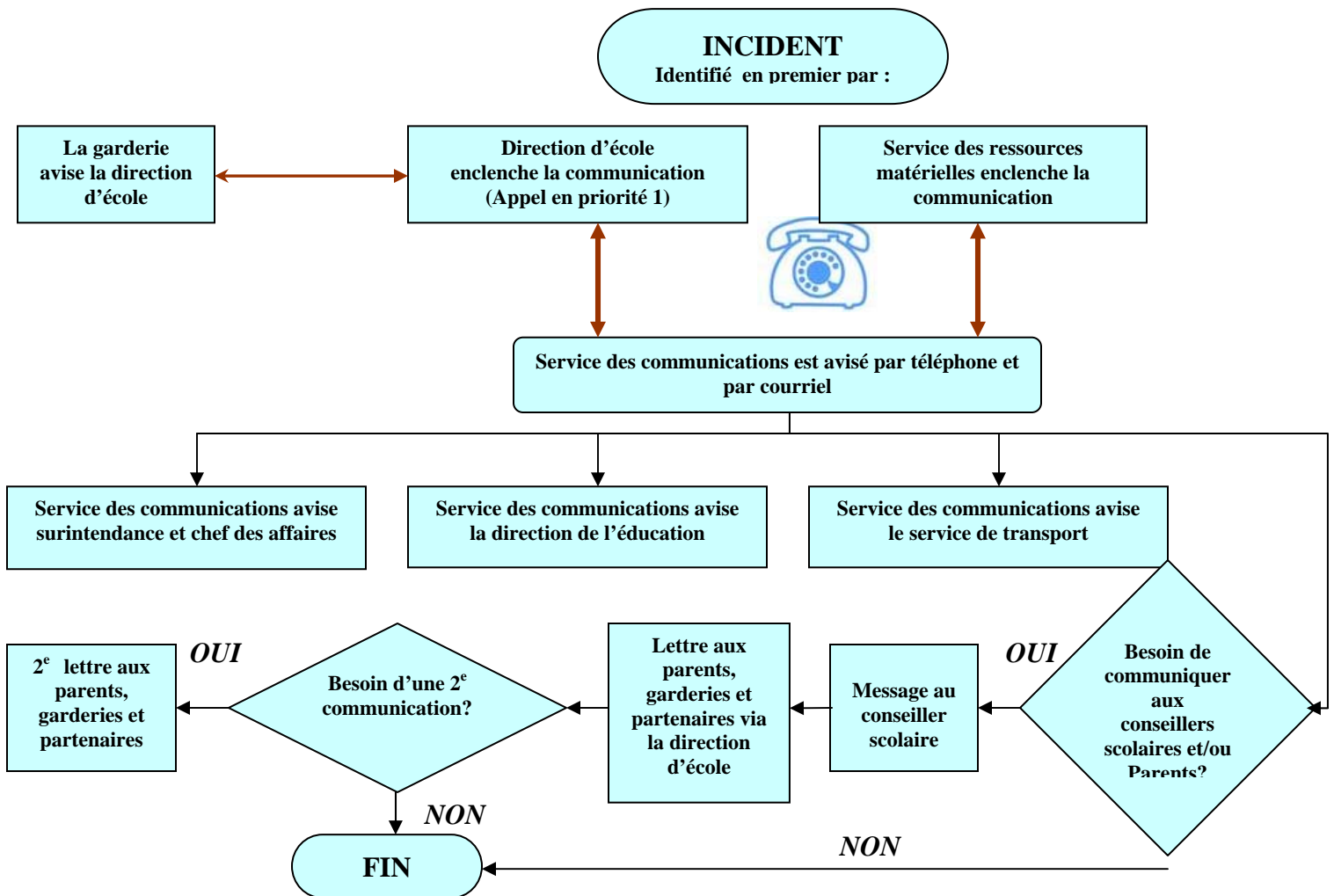


Processus de communication

Diagramme 1



Processus de résolution technique

Diagramme 2

